Completing an ePatch record check in Pennsylvania involves submitting a request online through the Pennsylvania Access to Criminal History (PATCH) website. The process is straightforward and typically provides instant results unless the request requires further review.

ePatch tutorial for an individual

Navigate to the PATCH website: Go to the official PA State Police website at https://epatch.pa.gov/.

Select a new record check: On the homepage, choose the appropriate option: "Submit a New Record Check":

"New Record Check (Volunteers Only)": For volunteers at non-profit organizations, which is a free service.

Read and accept the terms: Review the Terms and Conditions and click "Accept" to proceed.

Complete the applicant information:

On the "Request for Criminal Record Check" page, select "Individual Request".

Choose the correct Reason for Request from the drop-down menu (Volunteer).

Fill in all your personal details, including your full name, date of birth, and address. Make sure to enter your information accurately.

Enter the request:

Click "Enter this Request" after entering your information.

After reviewing your entries, click "Finished" at the bottom of the page.

Submit and pay:

Review the summary of your queued requests and click "Submit"

Volunteer requests are free.

Print your results:

You will be taken to a summary page. To get your official certificate, click on the blue control number. On the "Record Check Details" page, click the "Certification Form" hyperlink to open the official PDF of your clearance. You should save and/or print this document.

What to do if your request is "Under Review"

In some cases, your results may not be instant and will appear as "Request Under Review."

Check back periodically: This status does not mean there is a record, but rather that it needs manual review.

Print your results when ready: Once the review is complete, the status will update. If it is "No Record," you can immediately access and print your certificate using the instructions above. If a record exists, the official results will be mailed to you.